

Guide to your video consultation.



Before the appointment.

Once your appointment is booked. I will send you a consent form, health questionnaire and this guide. If you have any question about these, email me at info@paulagallon.co.uk.



Two days before your appointment I will send you an email with a link to your consultation.

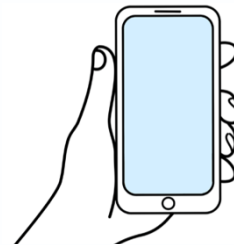


You do not need a Zoom account to join a meeting, but it is best to download the software before your appointment.



If you are using a smartphone or tablet the Zoom App is in the App Store. For a PC or Mac, it can be found here: <https://zoom.us/download>.

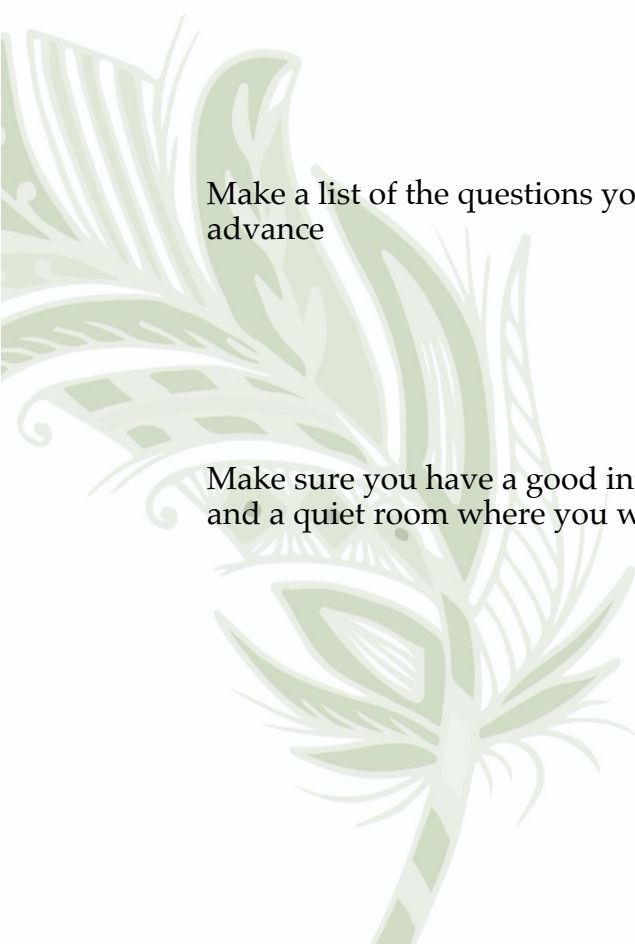
If you do not download Zoom in advance, you will be prompted to do so when you click on the consultation link.



Make a list of the questions you want to ask in advance



Make sure you have a good internet connection and a quiet room where you won't be disturbed.



Starting the video call

At your consultation time, click on the link in the email to join, You may be asked to allow the page to open Zoom and to use the computer video and audio.



Once you have joined, I will lock the meeting to make it secure.



If there are any problems connecting, please call me on 07376 111762. If you haven't arrived a few minutes into the consultation I will call you.



At the end of the call we will arrange your next appointment if needed.



Click the red leave button and close down Zoom



I will send you a link to access any agreed information.



I will also create a letter for the appointment, send it to your GP if agreed.

